

## **Escalation Matrix:**

Details of	Contact Person	Address	Contact No.	Email Id	Working Hours
Customer care	Anup Kr. Khandelwal.	25, Swallow Lane, Wardley House, 2 <sup>nd</sup> Floor, Kolkata-700001		info@vardhamancapital.net	Mon-Fri between 9:30 A.M to 5:30 P.M/Sat between 10:30 A.M to 2:30 P.M
Head of Customer care	Anil Kr. Khandelwal.	25, Swallow Lane, Wardley House, 2 <sup>nd</sup> Floor, Kolkata-700001		khandelwalanil1960@gmail.com	Mon-Fri between 9:30 A.M to 5:30 P.M/Sat between 10:30 A.M to 2:30 P.M
Compliance Officer	Anup Kr. Khandelwal.	25, Swallow Lane, Wardley House, 2 <sup>nd</sup> Floor, Kolkata-700001	9830042262	Co_vcpl@ymail.com	Mon-Fri between 9:30 A.M to 5:30 P.M/Sat between 10:30 A.M to 2:30 P.M
СЕО	Anup Kr. Khandelwal.	25, Swallow Lane, Wardley House, 2 <sup>nd</sup> Floor, Kolkata-700001	033-68202004	anup@vardhamancapital.net	Mon-Fri between 9:30 A.M to 5:30 P.M/Sat between 10:30 A.M to 2:30 P.M

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with

• NSDL at <a href="https://www.epass.nsdl.com/complaints/websitecomplaints.aspx">https://www.epass.nsdl.com/complaints/websitecomplaints.aspx</a>

• SEBI at <a href="https://scores.gov.in/scores/Welcome.html">https://scores.gov.in/scores/Welcome.html</a>.

• Exchange at <a href="https://investorhelpline.nseindia.com/NICEPLUS/">https://investorhelpline.nseindia.com/NICEPLUS/</a> or

• Exchange at <a href="https://bsecrs.bseindia.com/ecomplaint/frmInvestorHome.aspx">https://bsecrs.bseindia.com/ecomplaint/frmInvestorHome.aspx</a>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at Depository/ SEBI SCORES /Exchange portal.